



Comcast Corporation  
300 New Jersey Avenue, NW  
Suite 700  
Washington, DC 20001

January 15, 2013

*Via Electronic Filing*

Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street SW  
Washington, DC 20554

Re: *Developing a Unified Intercarrier Compensation Regime, CC Docket No. 01-92;  
Establishing Just and Reasonable Rates for Local Exchange Carriers, WC Docket  
No. 07-135*

Dear Ms. Dortch:

On January 11, 2013, Andrew Fisher, Katherine Kirchner, Robert Munoz, and the undersigned of Comcast Corporation ("Comcast") met with William Dever and Richard Hovey of the Wireline Competition Bureau, and Terry Cavanaugh, Margaret Dailey, Chris Killion, and Theodore Marcus of the Enforcement Bureau. The purpose of the meeting was to provide an overview of the procedures Comcast follows to ensure that our customers' calls to rural areas are delivered reliably and with the quality of service that our customers expect.

Comcast provided details on its process for selecting third-party interexchange carriers to carry its toll traffic. Specifically, once an interexchange provider is selected, Comcast actively monitors its performance against established metrics and holds regular ongoing meetings with those carriers to review the results for each carrier for all of its routes, including rural routes. If Comcast determines that the call quality levels are not satisfactory for a given route, that interexchange carrier is removed from the route. Comcast also detailed other remedial measures it has taken over the last two years to ensure the quality of its customers' calls to rural areas.

Comcast suggested that rural carriers be reminded to use Comcast's carrier-to-carrier contact number, previously provided to the FCC's Rural Call Completion Task Force, when carriers become aware of call termination issues related to Comcast. Comcast also encouraged the installation of test lines by rural carriers to permit Comcast proactively to test call quality to rural service areas on an ongoing basis. The ability to conduct such tests to rural telephone numbers could significantly enhance Comcast's ability to monitor the service quality of our routes and address issues before they affect customers.



Pursuant to section 1.1206(b)(2) of the Commission's rules, 47 C.F.R. § 1.1206(b)(2), this *ex parte* notification is being filed for inclusion in the public record of the above referenced proceeding.

Respectfully submitted,

/s/ Mary McManus  
Mary McManus

cc: Terry Cavanaugh  
Margaret Dailey  
William Dever  
Richard Hovey  
Chris Killion  
Theodore Marcus